

Wentworth Community Housing Richmond Fellowship

Aftercare

HASI Partnership



Overview of Wentworth

- Amalgamated from 3 small schemes in 1996
- Large & growing provider in outer western Sydney
- Over 850 properties & tenancies
- Grade A registration & accreditation
- Other housing related services



Support partnerships

- 32 formal partnerships
- 14.5% or 121 units of housing under partnership
- 11 different high needs groups
- Award for excellence in partnerships in 2006



HASI profile

- 15 places – HASI 1
 - 7 capital & 8 leasehold
 - High & complex need
 - Richmond Fellowship
- 8 places - HASI 2
 - 2 Capital & 6 leasehold
 - Low support need
 - Aftercare
- 6 places - HASI 4A
 - 6 leasehold
 - High & complex need
 - Richmond Fellowship



Property & tenancy selection

- HASI 1 & 4A – all 1 & 2 bedroom units
- Properties selected with support provider & client
- Small cluster in block
- Richmond Fellowship nominate clients. WACH on assessment committee



Housing management outcomes

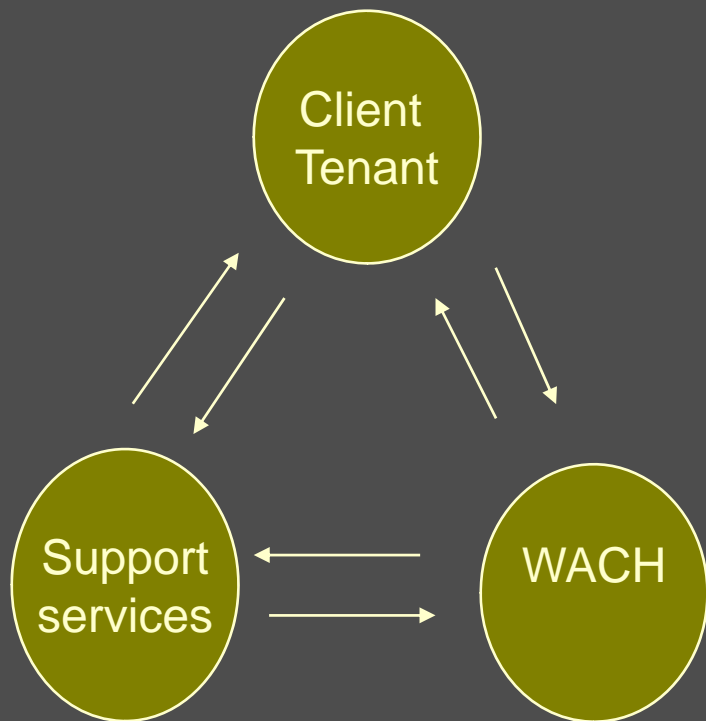
- No rent arrears issues
- Good property care
- Minimal nuisance & annoyance
- High property retention rate



Tenant/ client outcomes

- Improved mental health
 - less hospital admissions
 - less days spent in hospital
 - regular visits to case manager
 - Improved employment & education
 - 8 HASI 1 & 4A tenants in employment
 - 7 HASI 1 & 4A tenants at TAFE
 - Majority are job seekers
 - Improved social inclusion
 - 84% have links back to community, family & friends
-

Effectively working together



- Regular informal contact
 - Regular meetings, case reviews and discussions
 - Service level agreement
 - JGOS members
 - Specific partnership worker
 - Joint assessments
-

Keys to partnership success

- Communication
 - Regular contact & updates
 - Trust and respect
 - Recognise and value expertise
 - Philosophically aligned
 - Common purpose
 - Flexible & responsive
 - Creative problem solving
-

Future

- Partnerships integral to Wentworth's approach
- Committed to additional partnerships

